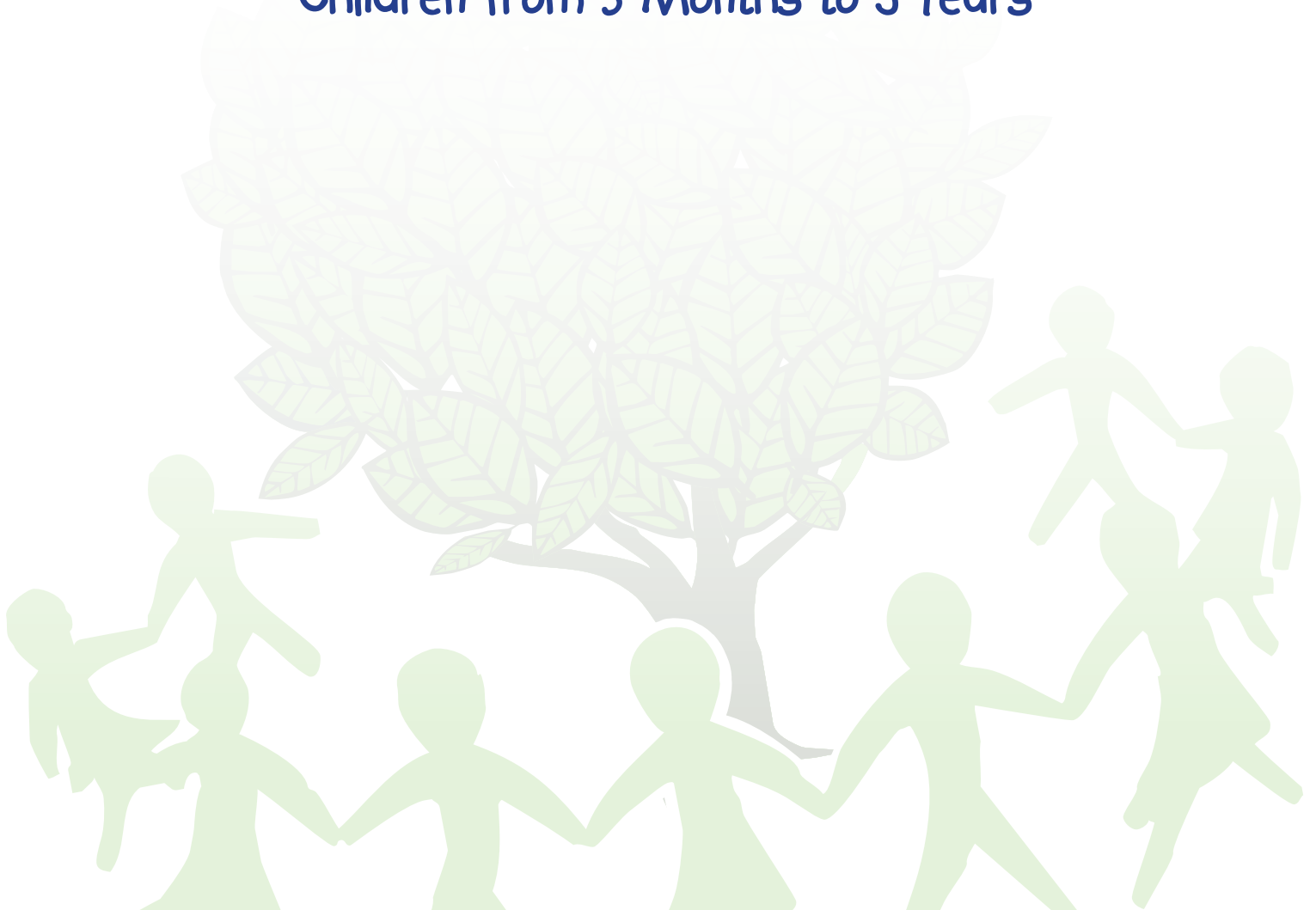




Outstanding Inspirational Day Care for  
Children from 3 Months to 5 Years







Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

## Welcome

We are pleased to present this information on how our nursery is organised and a taste of the beliefs and philosophy that underlie how we care for children. We hope the information is a useful introduction to our nursery and would be delighted to tell you more.

Katie Crutcher

Nursery Manager

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# OUTSTANDING AT RINGWOOD DAY NURSERY IN ALL AREAS says Ofsted

On Tuesday 29th October 2019 Ringwood Day Nursery were inspected by an early year's education inspector from Ofsted. The inspector complimented our nursery with the ultimate recognition in Childcare by awarding us 'OUTSTANDING' in all areas with no recommendations

## To quote from the report...

- “Staff are exceptional role models”
- “The attractive playrooms invite children to explore and experiment in their play”
- “Babies enjoy lots of cuddles and opportunities to safely explore”
- “Highly innovative learning opportunities are carefully planned, implemented and reviewed”
- “Staff expertly encourage children to find things out for themselves and make choices”
- “The enthusiastic management team successfully strive for continuous improvement”
- “A variety of information is available to support parents to encourage their child's development at home”
- “The nursery has very low staff turnover. This enhances children's emotional security as they develop attachments to the familiar staff”

Nursery owner Neil Dowden says

“With it being over 4 years since our last inspection we were more than ready for the knock on the door and keen to once again show Ofsted what a fantastic setting we are. To get the recognition of 'OUTSTANDING IN ALL AREAS' with no recommendations was a proud moment for me and the icing on the cake for celebrating our 15th year since opening. This shows what huge benefits there are to have a long serving staff team who maintain high standards and consistency. I am extremely proud of all their hard work and dedication and long may it continue”.

Nursery Manager Katie Crutcher says

“Having joined the Nursery in 2016 and with a revised framework coming in from September 2019 the pressure was on to maintain the quality of leadership and continue to be an “Outstanding” childcare provider. Fortunately, with the amazing dedicated staff team we have here at the nursery we managed to achieve the ultimate recognition once again. I am immensely proud of everyone here from Nursery Nurses, to Chefs, to admin staff, everyone strives to make Ringwood the Outstanding provider it is today. I look forward to working with them all in the years to come”.

For parents looking for an Outstanding nursery, we offer inspirational day care for children from 3 months to 5 years. With qualified staff providing the best care, fantastic food and lots of fun don't hesitate to contact us to book a viewing.

We are enrolling now for immediate starts and taking bookings for later in the year. Call 01425470709 to arrange a visit or take a look at our Website at [www.ringwooddaynursery.com](http://www.ringwooddaynursery.com)





## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Philosophy

At the Ringwood Day Nursery we believe in:

- 🍃 Fun for all
- 🍃 Care for all
- 🍃 Learning for all

### Aims

Our primary focus is to provide care of the highest quality for both local families and those from a wider area. We intend to do this by:

- 🍃 Providing a safe, homely, fun and inspiring environment filled with enthusiastic, experienced and knowledgeable staff
- 🍃 Planning experiences that are child centred and respect each child's individual needs and interests
- 🍃 Establish a partnership with parents, supporting them and acknowledging them as the first educators of their child
- 🍃 Providing our youngest children with an environment that is warm, safe and stable and that will stimulate and nurture their individual needs.

### Registration Body

We are registered with Ofsted who inspect us against sections 49 and 50 of the 2006 Childcare Act and the regulatory framework of the Early Years Foundation Stage 2021.

### Safeguarding Children

The safety and security of all children is our priority and we are committed to responding promptly and appropriately to all incidents or concerns of harm or abuse, working closely with the local safeguarding children's boards and recording any concerns or referrals in accordance with our child protection procedures.

Our safeguarding policy is displayed on our parents notice board, in our visitors signing in book and freely available on request.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Location

The nursery is located in Ringwood, on the edge of the New Forest and midway between Bournemouth and Southampton. Located on a quiet street and easily accessible from both the A31 and A338, the nursery is an ideal location for local families and those from further afield. Please see our map at the back of this brochure.

### Staff

We are passionate about what we provide and therefore we recruit carefully, employing staff who have the qualities needed to promote an environment of caring, friendly and professional relationships with you and your child.

As a company we reward our staff well and encourage growth and opportunities within all our settings. When we undertake recruitment we carefully consider the needs of the nursery to ensure we maintain a balance of skills, qualifications, experience and specialisms.




All our staff possess a full and relevant Level 3 childcare qualification. All our staff are required to hold current certificates in Paediatric First Aid, Food Hygiene and Child Protection and will be encouraged to take up training that is relevant to their own professional development, as well as the needs of nursery.

Some of our staff also hold additional roles such as Special Educational Needs Co-Ordinator (SENDCO), Designated Safeguarding lead (DSL) and Health and Safety officer.

We employ apprentices who can undertake their childcare training whilst working to gain valuable experience. Each apprentice is appointed a mentor within the team to support them on their journey. We also have a team of dedicated bank staff, who are essential in their roles supporting our full-time staff.

### Settling in Procedure

We attach huge importance to settling your child into nursery life. Before your child starts their settling in sessions, we will send you a parent handbook, this contains the following:

-  Information about the nursery and our policies
-  Information about our online learning journals
-  Details of how to prepare your child for their first day at nursery

Settling-in sessions of one hour each are provided free of charge and are a time when your child's relationship with their key person begins to develop. Staff will work with you to build an overview of your child's care needs and interests which will form the basis of their learning journey with us. This is also an opportunity to discuss permissions forms and medical or dietary needs.

We recommend a minimum of two visits and can arrange more if necessary.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Food

We believe that a good diet is essential for happy, well developed, healthy children, therefore we provide 3 balanced and nutritional meals and snacks each day which will give your child the energy and nutrition they require to enjoy their time at nursery.

All our meals are planned and home-made on the premises by our experienced chef. We use fresh fruit, vegetables, fish and meat all delivered to our door as well as seasonal fruit and vegetables which the children grow themselves. Our menus run on a 4 week rotation and are on display in the nursery and on our website.

We are aware that some children have specific dietary or religious requirements and following discussion with the nursery manager, can be catered for. We provide a nutritious breakfast (up to 08.30hrs), a variety of mid-morning snacks with a choice of milk or water followed by a two course home cooked lunch and an afternoon tea. Younger babies will be given milk and weaning foods you have provided, at times to suit their individual needs.

Mealtimes are important social occasions in the nursery and we support the children to be independent and encourage them to experience different flavours. Staff enjoy lunchtimes with the children eating together and encouraging the development of social skills.




We support mothers who wish to breast feed and offer a quiet and comfortable place for feeding. We are able to store breast milk while your child is at nursery.

### Facilities

The nursery is housed within a bright attractive building with spacious playrooms in which we are able to create a warm and friendly atmosphere. We take the safety and security of the children very seriously and the building reflects this with the needs of the children in mind. The off road parking offers safe dropping off and collection times.

The nursery uses both floors of the building with the younger babies being accommodated on the first floor in their own self-contained unit which has access to a dedicated play area outside. Downstairs the three large attractive rooms for our toddlers and older children, all have direct access in to the garden.

Our outdoor areas are fully enclosed and include:

-  An all-weather area offering an extension of the nursery allowing opportunities to explore our adventure play equipment
-  A soft all-weather area dedicated to the babies, providing a safe area to crawl, walk and explore
-  A large rear garden which provides free-flow play and offers endless opportunities for discovery, creativity, imagination and investigation.

Entry into the nursery is controlled and no unauthorised person is admitted to the premises, all visitors are accompanied at all times and we have procedures in place for the collection of children by an unfamiliar adult. The nursery operates a no mobile phone policy.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Welcome to Cherry Room

Cherry room is for children aged 3 months to 2 years old. This self-contained unit is both rich in natural light as well as being cosy and warm. This calming environment has two sections, and each section is well furnished with a variety of resources. We use a combination of sensory, heuristic and purpose-built resources to engage the babies and toddlers and support growing curiosity and independence. The children are introduced to the first stages of the Early Years Foundation Stage curriculum, which provides guidance on stages of development all the way through to the end of reception year at school.

The babies have access to their own dedicated play space outside, providing lots of opportunities to explore the world, enhance their physical skills and use their developing senses. They also have access to our larger nursery garden and playground areas which children throughout the nursery enjoy.

The experienced, qualified and long serving staff team are passionate about the care and development of our youngest children and have been chosen to work with this age group because of their knowledge, experience and expertise. Each child is allocated a staff member as a key person. In their role as Key person, the staff ensure that routines such as nappy changing, feeding and settling to sleep are opportunities for 'one to one' time, and ensure that we follow a routine as close as possible to the one each individual child would enjoy at home.

The room provides a 'cosy corner' for relaxing, sleeping or looking at books, and space for children to explore and play. There is a designated nappy changing area, where babies are changed, and nappies and wipes are stored. We have a separate sleep room where cots, blankets and bedding are provided for sleep times. During sleep times we observe the babies through physical checks every 10 minutes as well as having access to consistent visual and sound checks via our video monitor.

Staff record information for parents using our online daily diaries. This includes sleep times, meals, nappy changes and the wonderful activities your child has enjoyed doing throughout the day. This information is shared with parents on collection and a copy of the diary can be accessed using the Blossom app.

We believe it is important to support your child's individual routine and therefore our room routines are not rigid, but instead flexible and reactive. This means every day is different and ensures each child receives the same opportunities for learning, play and exploration.

Before your child starts at nursery we provide settling in sessions and an optional home visit. These ensure each child becomes familiar with the environment and the staff, in particular their Key person. During this time, we will discuss routines, likes and dislikes, and provide support for each family during this transition.





## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Welcome to Pear Room

Pear room is a dedicated space for children aged 2-3 years old. This area is made up of two rooms rich in natural light with direct access to outdoor space. Both rooms are well furnished with a variety of age-appropriate resources. The rooms are designed with designated areas to ensure that there are a variety of learning opportunities that promote all areas of the Early Years Foundation Stage curriculum. This curriculum provides guidance and learning goals on stages of development all the way through to the end of reception year.

Our toddlers have access to a beautifully lawned garden area which consists of various sections to encourage exploration and promote a variety of learning opportunities. These sections include a mud Kitchen, picnic table, construction area, water wall, road track and large sit in sand pit. Staff provide children with a wide range of outdoor resources that are stored in labelled boxes which encourage the children to select which resources they would like to use. The children also have access to a tarmacked playground that is fantastic for riding our bikes, trikes, cars and scooters. This is also home to our wonderful wooden climbing frame that supports children to develop their gross motor skills.

The experienced, qualified and long serving staff team are passionate about the care and development of our toddlers and have been chosen to work with this age group because of their knowledge, experience and expertise. Each child is allocated a staff member as a Key person. In their role as Key person, the staff ensure that routines are followed and provide planned activities that are designed to move your child on to the next stage in their development.

Both rooms provide a 'cosy corner' for relaxing, sleeping and looking at books, a natural resources area filled with a variety of open-ended resources and heuristic play materials, a hard floored area complete with sensory tray, and a carpeted area for children to explore and play. There is a designated nappy changing and toilet area, where children are supported with toileting or changed, and nappies and wipes are stored.

Staff record information for parents using our online daily diaries. This includes sleep times, meals, nappy changes and the wonderful activities your child has enjoyed doing throughout the day. This information is shared with parents on collection and a copy of the diary can be accessed using the Blossom app.

We believe it is important to support your child as an individual and therefore our room routines are not rigid, but instead flexible and reactive. This means every day is different and ensures each child receives the same opportunities for learning, play and exploration.

Before your child starts at nursery we provide settling in sessions and an optional home visit. These ensure each child becomes familiar with the environment and the staff, in particular their key person. During this time, we will discuss routines, likes and dislikes and provide support for each family during this transition.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Welcome to Pre-school

Pre-school, also known as Oak room, is a dedicated space for children aged 3-5 years old. This area is made up of two rooms rich in natural light with direct access to outdoor space.

Here at Ringwood Day Nursery, we have been running a successful preschool for over 15 years. With great links to the local schools, we pride ourselves on ensuring every child leaving us is ready to start a new adventure at big school and have received many compliments from Reception teachers regarding our children's school readiness.

Our preschool offers flexibility to suit the needs of all parents. Children can attend a combination of morning, afternoon or full day sessions and we can offer both term time and stretch funding options enabling us to cater for most family's needs.

Experienced, long serving and dedicated staff provide a stimulating and attractive learning environment with an emphasis on promoting natural resources. The rooms are designed to create a safe and secure environment, encourage meaningful conversations, stories, singing, group activities and individual activities that engage the whole child. The room has direct access to our beautifully enclosed garden that houses a large sandpit, road track, water wall, mud kitchen, balance beam, picnic table and lots more. The children also have access to a tarmacked playground that is fantastic for riding our bikes, trikes cars and scooters. This is also home to our wonderful wooden climbing frame that supports children to develop their gross motor skills.

Each day is different, and routines are flexible to suit the needs of individual children. There is a good balance of adult lead and child-initiated activities and we never forget to include the fun. Our preschool focuses on encouraging children's self-help skills and promoting independence. Resources are all displayed in storage units with photo labels to encourage children to make choices and think about their personal preferences. Children participate in circle times allowing them to be part of a group, gain self-confidence, take turns, develop social skills and develop a sense of routine.

We have a self-registration system that encourages children to recognise themselves as individuals and begin to recognise their name, letters, and sounds.

Children are encouraged to contribute to their own learning journal and are given the opportunity to view photos, share observations and add their comments. These are all shared through our fantastic Blossom parent app.

We hold regular meetings with our eldest children to discuss future activity ideas, resources and weekly menus. Children participate in cookery club with our Chef Tom giving children the opportunity to bake a range of culinary delights. Our eldest children also put on their lab coats and safety goggles to perform fun experiments in our science club.

We believe it is important to support your child as an individual and therefore our room routines are not rigid, but instead flexible and reactive. This means every day is different and ensures each child receives the same opportunities for learning, play and exploration.

Before your child starts at nursery we provide settling in sessions and an optional home visit. These ensure each child becomes familiar with the environment and the staff, in particular their key person. During this time, we will discuss routines, likes and dislikes and provide support for each family during this transition.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Curriculum

The Early Years Foundation Stage Framework outlines the standards for learning, development, and care for every child from birth to 5 years old. As a setting, we have chosen to use the guidance document called Birth to 5 Matters to deliver education and care. We offer a range of carefully balanced experiences that focus on:

- 🍃 Developing creative thinking
- 🍃 Language skills
- 🍃 Mathematical and scientific understanding
- 🍃 Using imagination
- 🍃 Extending physical skills
- 🍃 Experiencing books, stories songs and music
- 🍃 Practising decision making and problem solving
- 🍃 Promoting care and concern for others
- 🍃 Respect for the environment as well as opportunities for fun and friendship

For our youngest infants we offer sensitive baby care through the individual attention of caring staff who nurture their natural curiosity and support development such as learning to feed themselves, learning to crawl or walk and learning to explore the world around them. We follow individual sleep and feeding patterns to maintain consistency with home life and to foster a feeling of security.

For toddlers and older children we offer experiences in a wide variety of play and learning activities building on their natural desire to make relationships, explore and discover. We encourage their developing social awareness, and help their growing self-esteem, self-confidence and independence.

We use careful observation and regular assessment of each child's development to plan for their play and provide experiences and resources that create a desire to investigate and learn, using their individual interests as our starting points. We document all this in their personal Learning Journey via our online system.

Our outdoor play areas are a vital resource supporting each child's fast growing physical abilities and challenging their skills whilst providing them with the sense of freedom and opportunities to be at one with nature, essential elements for early childhood.

The nursery is resourced with materials that provide opportunities for developing confidence, becoming problem solvers, making relationships, exploring and discovering and allowing the children to progress at their own pace within an environment that respects them as individuals.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Parental Involvement

Parents are encouraged to become involved as much as possible in nursery life and we do this in a variety of ways –

- 🍃 Using our online Learning Journey
- 🍃 Daily communication and information sharing at drop off and handover times
- 🍃 Parents evenings are offered regularly with your child's Keyperson
- 🍃 Nursery events such as our annual Christmas Fair and school leavers party
- 🍃 Our open door policy promotes regular feedback and a chance to discuss worries or concerns.

### Sessions and Fees

The nursery is open on weekdays from 7.30am to 6.00pm with exception of English bank holidays and a period of closure between Christmas and New Year.

<b>Our sessions are:</b>		<b>Our daily fees are:</b>
Full Day	7:45am to 6.00pm	£66.00
	7.30am to 6.00pm	£70.00
Mornings	7:45am to 12.45pm	£41.00
	7.30am to 12.45pm	£45.00
Afternoon	1.00pm to 6.00pm	£35.00
Full Time 5 full days	7.45am to 6.00pm	£61.00

All fees are inclusive of meals and refreshments and a minimum attendance of two sessions per week is required.

Fees are payable in advance and a non-refundable deposit is required at registration which is then credited to your final invoice. By signing the registration form you are agreeing to abide by the nursery's terms and conditions.

We offer a sibling discount of 5% and an early starts contract which are both subject to terms and conditions.

### Referral reward

Refer a friend or colleague to the nursery and you could receive £100 credit as a thank you. Please see our terms and conditions for full details.

### Holiday discount

The nursery offers a 50% holiday discount each year for children up to the age of 3 years for the equivalent of two weeks calculated pro rata. Written notice of 6 weeks is required for the discount to be applied and then the relevant amount is then deducted from your monthly invoice.




Once a child is receipt of government funding or attends on a term time only contract, they are no longer eligible for the holiday discount.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### Term Time Only Contract

We are also able to offer term time only attendance for parents. This option means that there is no attendance and no charge made for the following periods -

-  2 weeks at Easter
-  6 weeks in the Summer
-  1 week at Christmas

The dates are determined as per Hampshire school term times and a minimum attendance of 3 full days week or equivalent are required.

### How Can I Get Help With My Childcare Costs?

#### Funding for two year olds

Depending on your personal circumstances, your child may be entitled to 2 year old funding.

For more information please have a look at: [www.hants.gov.uk/socialcareandhealth/childrenandfamilies/childcare](http://www.hants.gov.uk/socialcareandhealth/childrenandfamilies/childcare) to find out if you are eligible. If so you can apply online or call 01962 847070 for more information.

#### Funding for three and four year olds

All families with a 3 and 4 year old child are eligible for the universal funding offer of up to 15 hours a week term time or a total of 570 hours taken throughout the year. (A child becomes eligible for the funding the term after their 3rd birthday)..

### Tax-free Childcare and 30 Hours Funding

Tax-free childcare and 30 hours childcare are two separate government schemes, to help parents with the cost of childcare.

To qualify for either scheme, parents must be working and each earning at least £120 per week (on average) and not more than £100,000 per year.

Parents can use Tax-Free Childcare alongside the 15 and 30 hours funding but can't use it at the same time as they receive childcare vouchers, universal credit or tax credits.

#### Tax-free childcare

Parents are able to open a new childcare account and for every £8 you pay into your account; the government will pay in an additional £2. You are entitled to receive up to £2,000 government support per child per year towards your childcare costs. Payments to the nursery are then made directly from this account.



## Outstanding Inspirational Day Care for Children from 3 Months to 5 Years

### 30 hours funding

The extended entitlement for 3 and 4 year olds will support parents to get back into work, or work more hours. If you are eligible, you can get an additional 570 hours funding a year, so 1140 hours in total either taken as 30 hours per week term time or stretched across the whole year.

### Tax credits and universal credits for childcare

Depending on personal circumstances some families will qualify to receive either tax credits or universal credit to help with the cost of childcare.

### Childcare Vouchers

If your employer offers childcare vouchers or arranges your childcare, you can get up to £933 a year in tax and National Insurance savings.

The amount you can get in childcare vouchers depends on how much you earn and when you joined the scheme. You pay for your childcare before tax and National Insurance deductions are made. You can't use childcare vouchers at the same time as Tax-Free Childcare. Over time, Tax-Free Childcare will replace childcare vouchers and childcare arranged directly by your employer.

Childcare vouchers will remain open to new joiners until April 2018. Parents already using childcare vouchers can continue to do so after this date, as long as the employer continues to offer them.

### Flexibility

We endeavour to offer parents the greatest amount of flexibility in the way funding is accessed. We are able to offer 15 hours or 30 hours a week term time over 38 weeks or stretched across 51 weeks. We also offer flexible session times (subject to availability) allowing you to access childcare that meets your individual needs.

If your child attends for more than the funded time or uses the nurseries additional services, supplementary costs will be applied and are dependent on the sessions attended, but will not exceed the nursery session fees. (A copy of our additional service charges is available on request).

Regretfully, due to life threatening allergies within the nursery, we are unable to accept children's food or drinks from home.

### Applying For Help With Your Childcare Costs

Check your eligibility and apply online on the government's Childcare Choices website [www.childcarechoices.gov.uk](http://www.childcarechoices.gov.uk)

Childcare  
Choices

Supporting families  
with childcare costs

[childcarechoices.gov.uk](http://childcarechoices.gov.uk)



  
HM Government





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